

Dr. Patricia Oakley PhD (Organisational Psychology), MBA (London), MA (Victorian Studies), BSc (Pharmacy), Dip. Hist. Med. (SA), MRPharmS.

Dr. Patricia Oakley is a Strategic Service and Workforce Policy Analyst and Development Specialist, and Workforce Research Fellow at King's College, London University.



Awarded AHPM's Lifetime Achievement Award 2016

- **Director of Practices Made Perfect Ltd.**
- **Lead for the Healthcare Science Doctoral Programme, King's College, London University.**
- **Adviser to the Chief Scientific Officer and Healthcare Scientists Leadership Programme.**
- Chair, Workforce Planning Policy Stream, Minister's Next Stage Review (2007-2009).
- Former tutor of public health and public policy post-graduate students in management and strategic workforce risk assessment at King's College, the LSE and the RCP-Birkbeck College Clinicians' Leadership Programme.
- Former Lead Tutor, NHS Wales' National Leadership and Innovation Agency for Healthcare.
- Former Non-Executive Director of the English National Board for Nursing and Midwifery.
- Former Special Adviser to the House of Commons Select Committee on Health.
- Former Special Adviser to the Scottish Executive's Integrated Workforce Planning Group.
- Past President of the Association of Healthcare Human Resource Managers.

Key areas of recent work include:

- i) Supporting DH, HEE and NHS England's Policy Programmes: Children's and Young People's Services Workforce Review; 7 Day Services Workforce Review; Cardiac Care and Echo Services Workforce Review; the Genomics Workforce Strategy; and the role of predictive analytics in scheduling urgent care.
- ii) Leading the DH's Healthcare Science Doctoral Programme at King's College, London, to support the development of England's healthcare science workforce modelling procedures, policies and analytical methodology.
- iii) Building, with specialist colleagues, strategic workforce risk assessment and planning models and preparing strategic workforce investment plans for senior management teams and national policy-makers, e.g. medical, pharmacy, midwifery, nursing, management and scientific workforces.
- iv) Developing evidence for national-level policies in assessing the potential impact of commercial enterprises (multi-national and small businesses) on health service delivery, and the implications for the future of professional groups in the 21st Century.
- v) Supporting local board and clinical leadership development programmes, and delivering policy masterclasses as part of local staff and cross-sector leadership development programmes.

Dr. Oakley has over 40 years' health and public service experience in both operational management and policy research and development. She has worked extensively with national policy-makers and Trust boards, executive directors and senior clinicians, and with service managers and clinical practitioners, in developing their strategies to deliver affordable public services. She has worked in management and organisational development; restructuring organisations and clinical care systems; designing and delivering skill-mix reviews and reprofiling programmes; conducting value for money audits and managing subsequent change programmes; and preparing strategic workforce and education and training investment plans.

In the last 25 years, Dr. Oakley has served as non-executive director on the former English National Board for Nurses, Midwives and Health Visitors and as the elected President of the former Association of Healthcare of Human Resource Managers. In addition, she has been a member of the government's NHS Task Force looking at good practices in staff involvement, and a Specialist Advisor to both the House of Commons Select Committee on Health and the Scottish Executive's Integrated Workforce Planning Group.

A production and radiopharmacist, and subsequently clinical pharmacist by background, Dr. Oakley was a London Chief Pharmacist from 1981-1987 when she moved to the former North-West Thames Regional Health Authority where she was Head of the Manpower & Pay Policy Unit. She specialised in economics, corporate finance and management accounts in the Masters programme at London Business School; and she has a doctorate in medical politics and conflict from London University's Birkbeck College's Organisational Psychology Department. Dr. Oakley recently retired from her Teaching post at King's College, London University, but continues as a Workforce Research Fellow at King's Business School. To specialise in Medical Humanities, Dr. Oakley was awarded a Diploma in the History of Medicine by The Worshipful Society of Apothecaries and has an MA in Victorian Studies from Birkbeck's 19th Century research unit.

Dr. Patricia Oakley is one of the founding Directors of Practices Made Perfect Ltd., where she is a workforce planning and policy research and development specialist. Practices Made Perfect Ltd. works with public service organisations to help them develop their service strategies and workforce development plans.